Everything you need to know about

Water Boil Advisory
Do’s and Don’ts

Most advisories will last 24 hours. This is the time it takes to test the water. Please pay attention to the local news for updates. For more information call 311 or visit ready.nola.gov.

Eating and Drinking

Use bottled or boiled water for drinking, making ice, brushing teeth, preparing and cooking food, and mixing with formula for babies.

In the kitchen Wash vegetables with bottled or boiled water. Wash countertops and tables with boiled water.

Ice Do not use ice from ice trays or ice makers. Instead, make new ice with bottled or boiled water.

Pets To be safe, give your pets bottled or boiled water.

Cleaning

Dishwashing Use a rinse temperature of 150°F or a sanitize cycle.

How to hand wash dishes:

• Wash and rinse the dishes as you normally would using hot water
• In a separate basin, add 1 teaspoon of unscented household liquid bleach for each gallon of warm water
• Soak the rinsed dishes in the water for at least 1 minute.
• Let the dishes air dry completely

Laundry It is safe to do laundry as usual.

Bathing Be careful not to swallow any water when bathing or showering.

Consider giving babies and young children, or those with an open wound, a sponge bath to reduce the chance of swallowing water.

Washing hands Use soap and tap water, dry hands then apply hand sanitizer.

DO NOT

Drink water that is not bottled or boiled
Use ice from ice makers or trays
Eat foods rinsed with water that hasn’t been boiled

How to Boil Water

Heat water until large bubbles come from the bottom to the top of the pot
Let the water boil for 1 minute
Turn off the stove and let the water cool
Store the water in a clean container with a cover

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Check the local news for updates.

After the Boil Water Advisory

• Run all cold water faucets for at least 5 minutes
• Flush home ice makers by making and getting rid of 3 batches of ice
• Drain and refill hot water heaters if the heater was set below 113°F

Icons retrieved from noun project.