

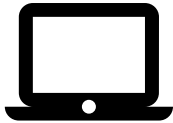
HERE TO SERVE YOU

WELCOME TO NEW ORLEANS

The State of Louisiana and City of New Orleans want to support your needs while you are here.



- **DSNAP will begin operations on Thursday, September 10th.** Please see DSNAP flyers in your hotel, at the Resource Center, or at www.dcfsl.a.gov/DSNAP for more information on eligibility.



- **Need to use a computer to apply for disaster assistance?** Call 504-596-2570 to book an appointment (open M-F 10 am-5 pm) at the New Orleans Main Library (219 Loyola Ave).

RESOURCE CENTER

The Resource Center will be **OPEN** this week from **10 am to 2 pm** in Hall B at the Morial Convention Center (900 Convention Center Blvd). Please use the Julia Street entrance.

There will be shuttles from hotels to the Convention Center every 20 minutes.

Please ask your shelter manager for your nearest bus stop.

Resources provided include:

- Telemedicine Visits
- Behavioral Health Referrals
- Clothing
- Essential Supplies
- Baby Supplies & WIC Support



There will **NOT** be SNAP, DSNAP, Red Cross Individual Assistance, or FEMA Disaster Assistance at this center. Call 2-1-1 for more information.

MEDICAL SERVICES

LCMC Health Hotline

504-962-6202

Monday - Friday 7 am - 11 pm

Saturday - Sunday 8 am - 8 pm

LCMC Health Hotline for Kids

504-837-7760 / Available 24/7

If you have a medical emergency,
please call 9-1-1.

PHARMACY INFO

CVS Downtown (800 Canal St)

504-528-7099

CVS Downtown (939 Girod St)

504-581-6959

Walgreens Downtown (900 Canal St)

504-568-1271

RESOURCES CONTINUED

MENTAL & BEHAVIORAL HEALTH SERVICES

Metropolitan Human Services District Hotline

504-826-2675 - 24/7 Crisis Hotline

504-568-3130 - Appointments

Center for Hope Children and Family Services

504-241-6006 or 1-855-241-6006 / Available 24/7

HOTEL RESOURCES

Emergency Medical Services personnel will be onsite at your hotel 24/7 beginning Tuesday, Sept. 1st.

EMS can help you get connected with:

- Pharmacy resources and transportation to the pharmacy
- Coordinating medical appointment scheduling and transportation
- Immediate medical needs
- Wheelchair, walker, cane, and shower chair needs

DCFS or Red Cross staff can help you with:

- Laundry service needs
- Food and meal services

Pet needs?

Call Louisiana SPCA

504-368-5191

Infant needs?

Call the Parent-Infant Hotline

504-535-4223

Specialty medical equipment needs?

Call Louisiana Assistive

Technology Access Network

225-925-9500

FEMA DISASTER ASSISTANCE

People who sustained losses in Hurricane Laura in the designated parishes (**Acadia, Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis, Ouachita, Vermilion, Vernon, Rapides, Natchitoches, Sabine, Winn, Grant, Jackson and Lincoln**) can apply for assistance today:

Online <http://www.DisasterAssistance.gov>

Call **1-800-621-FEMA (3362)**

Call **1-800-462-7585** (TTY) for the hearing and speech impaired

The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.