

HERE TO SERVE YOU

WELCOME TO NEW ORLEANS

The State of Louisiana and City of New Orleans want to support your needs while you are here.

If you have any friends or family from the affected area who need shelter, please have them call 2-1-1 for assistance.

If you need transportation to medical appointments please contact the DCFS staff at your hotel.

COVID-19 IN NEW ORLEANS

Here in New Orleans everyone must wear a mask in public (if over the age of 2).

Please maintain 6 ft from others and only gather with your immediate household members.

Wash your hands often and our hotels are working hard to clean regularly.

If you have symptoms of COVID-19 including fever, cough, shortness of breath please seek medical attention by calling LCMC Health at 504-962-6202.

Text **WELCOMENOLA** to **888777** to receive text alerts about local resources.

Resources will also be listed at ready.nola.gov/welcome

MEDICAL SERVICES

LCMC Health Hotline

504-962-6202

Monday - Friday 7a-11p

Saturday - Sunday 8a-8p

LCMC Health Hotline for Kids

504-837-7760 / Available 24/7

If you have a medical emergency, please call 9-1-1.

PHARMACY INFO

CVS Downtown (800 Canal St)

504-528-7099

CVS Downtown (939 Girod St)

504-581-6959

Walgreens Downtown (801 Canal St)

504-249-4405

Walgreens French Quarter (134 Royal St)

504-525-2180

RESOURCES CONTINUED

MENTAL & BEHAVIORAL HEALTH SERVICES

Metropolitan Human Services District Hotline

504-568-3130 / Available 24/7

Center for Hope Children and Family Services

504-241-6006 or 1-855-241-6006 / Available 24/7

OTHER RESOURCES

Pet needs? Call Louisiana SPCA - 504-368-5191

Infant needs? Call the Parent-Infant Hotline - 504-535-4223

Need a wheelchair, walker, cane, or other medical equipment?

Call the Disability & Aging Coalition - 866-632-0922

Laundry service needs? - Check with DCFS staff at your hotel for more information

FEMA DISASTER ASSISTANCE

People who sustained losses in Hurricane Laura in the designated parishes of Allen, Beauregard, Calcasieu, Cameron and Jefferson Davis can begin applying for assistance today:

Online <http://www.DisasterAssistance.gov>

Call **1-800-621-FEMA (3362)**

Call **1-800-462-7585** (TTY) for the hearing and speech impaired

The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.