



NOLA READY

= G U I D E T O

What to do After a Flood

Clean up safely

PREVENT MOLD GROWTH

- Clean wet or moldy surfaces with bleach.
- Use fans to dry wet building materials, carpets, and furniture.
- Throw away anything that you can't clean or dry quickly.
- If mold growth is large, contact a licensed mold removal professional.

PREVENT MOSQUITO BREEDING

- Remove trash and clutter like old tires, buckets, and tarps.
- Empty standing water from containers like pet dishes, children's toys, and flowerpots.
- Keep water fresh in containers like bird baths and kiddie pools.
- Clean gutters and catch basins.
- Call 311 to report illegal dumping, abandoned swimming pools, and water leaks.

ORGANIZE DEBRIS FOR SANITATION PICKUP

- Cut & bundle tree limbs, branches and carpeting in 4 feet (or less) lengths. Tree limbs cannot be more than 12 inches in diameter.
- Bag & secure leaves.
- Bulky waste will be picked up on the 2nd collection day for eligible properties.

Request assistance

CALL 311 OR VISIT READY.NOLA.GOV

Community organizations are available to assist residents.

File a claim for flood damage to your home

CONTACT YOUR INSURER

Have your policy number and contact information ready.

DOCUMENT THE DAMAGE

Take photos of the damaged property. Make a list of damaged or lost items.

COMPLETE A PROOF OF LOSS

Your adjuster will help you prepare a Proof of Loss. This is your sworn statement of the amount of damages you are claiming.

File a claim for flood damage to your vehicle

CONTACT YOUR CAR INSURANCE COMPANY

Have your policy number and contact information ready.



NOLA Ready is the City of New Orleans' emergency preparedness campaign.

ready.nola.gov

ready@nola.gov

Call 311