

Everything you need to know about

# Water Boil Advisory

## Healthcare, Restaurants and Daycare



Boil water for 1 full minute in a clean container. The 1 minute boil time begins after the water has been brought to a rolling boil. Please pay attention to the local news for updates. For more information call 311 or visit [ready.nola.gov](http://ready.nola.gov).

### Food Preparation

**Do not eat** Ready-to-eat food prepared with water prior to the discovery of the water contamination.

**Cooking** Prepare ready-to-eat foods with bottled or boiled water. Wash countertops and tables with boiled water.

**Coffee** Use drinking water alternatives to make coffee.

**Ice** Do not use ice from ice trays or ice makers. Instead, make new ice with bottled or boiled water.

### Cleaning

**Dishwashing** Dishwashing machines that have a dry cycle or a final rinse that exceeds 113°F for 20 minutes, 112°F for 5 minutes or 162°F for 1 minute may be used.

**Clean and sanitize** Equipment/utensils/tableware using drinking water alternatives or use disposable options.

**Toys** Children's toys should be disinfected using a drinking water alternative or using a dishwashing machine that has a dry cycle or a final rinse that exceeds 113°F for 20 minutes, 112°F for 5 minutes or 162°F for 1 minute.

**Equipment** Discontinue service of equipment with water line connections. Use drinking water alternatives for humidifiers and other medical equipment.

**Bathing** Be careful not to swallow any water when bathing or showering.

Consider giving babies and young children, or those with an open wound, a sponge bath to reduce the chance of them swallowing water.

**Washing hands** Use soap and tap water, dry hands then apply hand sanitizer.

### DO NOT SERVE OR CONSUME

Water that is not bottled or boiled

Ice from ice makers or trays

Raw foods rinsed with water that hasn't been boiled

### Drinking Water Alternatives

- Commercially-bottled water
- Water that has been disinfected by boiling at a rolling boil for over 1 minute and allowed to cool
- Water hauled from an approved public water supplies in a covered sanitized container
- Water from a licensed drinking water hauler truck
- Do not use water fountains, place clearly labeled signs on each fountain

Most advisories will last 24 hours  
Check the local news for updates.

### After the Boil Water Advisory

Run all cold water pipes and faucets for at least 5 minutes

Change all point-of-entry and point-of-use water filters, including those associated with equipment that uses water

Run water softeners through a regeneration cycle

Drain and refill hot water heaters if the heater was set below 113°F